

ESG Criteria Fibes

Fibes 2024

NO8DO
AYUNTAMIENTO DE SEVILLA

fibes
Sevilla
Conference and
Exhibition Centre

Policy on Quality, Environmental, Occupational Health and Safety, Energy Management and Sustainability for Events and Trade Fairs

Policy on Quality, Environmental, Occupational Health and Safety, Energy Management and Sustainability for Events and Trade Fairs

Congresos y Turismo de Sevilla SA (hereinafter, CONTURSA), manager of the Palacio de Congresos y Exhibiciones in Seville (FIBES), hereby declares: its Policy on Quality Management, Environment, Occupational Health and Safety, Accessibility, Energy Management and Sustainability Management for Events and Trade Fairs based on the UNE 187004:2008, UNE ISO 9001:2015, UNE ISO 14001:2015, ISO 45001:2018, ISO 50001:2018, ISO 20121:2012, ISO 170001-2:2007 and S Sostenibilidad Turística which aims to comply with the applicable regulations, and a firm commitment to the continuous improvement of the activities carried out, in order to guarantee access, and the use and enjoyment of the facilities and services of the Palacio de Exposiciones y Congresos in the best conditions and to the satisfaction of the client.

This is the reference framework for the establishment of the Sustainable Development Goals (SDGs), and the commitments that affect the management of events organised by CONTURSA at FIBES. This is our firm commitment to leadership in the field of quality management and event sustainability.

The basic guidelines of CONTURSA's integrated policies, which must lead our actions, are summarised in the following principles:

- Commitment of the organisation to its principles of governance for sustainable development in the development of its activity: “Organisation of congresses and organisation and development of trade fairs”.
- Define the policy and establish the objectives of quality, environment, sustainability, accessibility, health and safety at work and energy efficiency, in a clear and simple way, so that they are intelligible to the departments of the entity.
- Adopt all necessary measures to guarantee the commitment to comply with the requirements to the aforementioned standards.
- Make available and manage the necessary resources to ensure service quality and customer satisfaction.
- Firm commitment to environmental protection, health and safety at work, accessibility and energy efficiency, including the necessary actions in terms of pollution prevention and other relevant specific commitments related to the organization’s activity.
- Disseminate the Quality, Environment, Accessibility, Occupational Safety and Energy Efficiency Policy among all employees, subcontracted companies and users and, in short, in the development of all goods and services created by the entity.
- Define and periodically review this policy as well as the objectives and goals established, within the process of continuous improvement of our actions..

- Implement and maintain active certifications, in accordance with UNE 187004:2008, UNE ISO 9001:2015, UNE ISO 14001:2015, ISO 45001:2018, ISO 20121:2012, ISO 50001:2018, ISO 170001-2:2007 and S Sostenibilidad Turística through the involvement of collective effort, and security in the actions.
- Involve and motivate staff to comply with the standards, through the direct participation of workers and their representatives, in their monitoring, incorporating their support to contribute to continuous improvement.
- Continuous training and awareness-raising of staff in matters of quality, accessibility, environment and health and safety at work.
- Commitment to comply with the legal regulations applicable to the organisation of events concerning occupational health and safety, energy efficiency, energy use and consumption, noise and waste regulation and accessibility.
- Unconditional management support for the improvement of working conditions, extending the commitment to the elimination of hazards and the reduction of risks by creating safe and healthy working conditions for the prevention of work-related injuries and health deterioration, as well as the implementation of continuous improvement processes in OSH management and performance.
- Support and drive the procurement of energy efficient products and services that impact energy performance; optimise our production equipment to ensure smooth operation and support design activities that consider energy performance improvement.

NO8DO
AYUNTAMIENTO DE SEVILLA

fibes
Sevilla Conference and
Exhibition Centre